



BOOKING FORM

Please complete and email to ballavilley@gmail.com or post to the address below

CONTACT DETAILS

Guest 1

Guest 2

Address

Telephone

Mobile

Email

REQUIREMENTS

Arrival date

Departure date

No. of Nights

First guest name

Second guest name

**Bookings should be Saturday to Saturday as far as possible
unless by arrangement**

Rates - 2024

BRAMLEY

2024	
Number of nights	Year-round rates
5 nights	£550
6 nights	£650
7 nights	£650
Additional nights	£110
Cleaning	£50

Minimum number of nights = 5 nights

PIPPIN – two guests only

2024	
Number of nights	Year-round rates
5 nights	£550
6 nights	£650
7 nights	£650
Additional nights	£110
Cleaning	£50

A deposit payment of £150.00 is required to secure your booking.
Payment details will be confirmed by email.

All prices shown are fully inclusive of towels, linen, hot water, heating and electric.

Please tick the box to confirm that you have read and agree to the attached terms and conditions

TERMS AND CONDITIONS

Definitions

In these terms and conditions the following terms have the following meanings:

"Accommodation" refers to the property you rent.

"Customer", "guest", "you", "your" shall mean or refer to the person(s) named in the confirmation invoice.

"Owner", "us", "we" shall mean Mrs C Wilson of Ballavilley, The Dhoor, Ramsey.

Booking and Confirmation

1. Once you have checked availability, please complete the booking form and return to the above address or email to ballavilley@gmail.com
2. The Customer must be at least 18 years of age and authorised to make the booking on the basis of these Terms and Conditions by the persons named in the confirmation invoice. By making this booking, the Customer confirms that he/she is so authorised and that he/she has agreed to the Terms and Conditions herein.
3. The total price for your booking and the dates on which the accommodation stay is payable, will be set out in your confirmation invoice.
4. When you receive your confirmation, you should check the details carefully. If anything is incorrect, you must tell us immediately. The Owner cannot be held liable for any mistakes that arise from you providing the wrong booking details.

Payment

5. We require an initial deposit of £150 of the full rent to secure your booking. This must be provided at the time of booking and is non-refundable after seven days from the date of booking. Payment details will be provided by email.
6. A booking is not valid until the deposit payment has cleared and your booking is confirmed in writing.
7. Once the booking is confirmed in writing by the Owner, the balance payment as shown in the confirmation invoice should be paid in full by the date specified in the confirmation invoice (generally the date shown will be 6 weeks before the arrival date) or if there is less than 6 weeks to go, it must be paid in full at the time of the booking, or agreement reached to pay cash on arrival at the start of your stay.
8. Payments can be made by cheque (provided enough time is allowed for the cheque to clear before your holiday starts ie 10 working days), PayPal or Bank Transfer. Payment details will be provided.
9. If the balance payment due in relation to your booking is not paid by the date as shown on the confirmation invoice, we are entitled to assume that you wish to cancel your booking. In this case, we will be entitled to keep all deposits paid at that date. The owner will normally send out a reminder to you before your booking is cancelled.

Cancellation by the Customer

10. You may cancel within 7 days of confirmation of your booking. If you do so, your deposit will be returned in full.
11. If written notice of cancellation is received after 7 days of confirmation of your booking, we will attempt to re-let the accommodation, although no guarantee of successful re-letting is given. In the event that we are unable to re-let the accommodation, you shall remain liable for the full balance due. If we are successful in re-letting the accommodation, the deposit only will be retained and any balance will be returned to the Customer.

Cancellation by the Owner

12. In the unlikely event that the Owner may have to make changes to or cancel your booking, the Owner will contact the Customer by telephone to the number given on the booking form, or by email, as is soon as reasonably practical and inform you of the cancellation and change.
13. In this event, the Owner will in the first instance offer the Customer an alternative date for your stay. If the Customer accepts this date, he/she will not be required to pay any more than the price you paid when making your original booking. If, however, no suitable date made available is agreeable to the Customer, he/she will be entitled to cancel the original booking and receive a full refund.

Property Care and Guests Obligations

14. The number of guests at any time is restricted to the number of guests as indicated on the booking form (two people). Guests may not invite any other persons to the premises/accommodation at any time without the advance permission of the Owner.
15. Smoking is not permitted in any part of the accommodation.
16. No pets are allowed on the premises or in the accommodation.
17. Drugs or illegal substances are not permitted on the premises or in the accommodation (except prescribed medication). No firearms, hunting knives or items that may make others feel 'at risk' may be brought onto the premises.
18. The owner is to be allowed access to the accommodation at any reasonable time during your stay for the purposes of inspection, repairs etc. In cases of emergency, the Owner is entitled to enter the accommodation at any time without giving notice.
19. You agree to keep and leave the accommodation and its contents in the same state of repair and condition and in a clean and tidy state as at the commencement of the booking period. We will pass on the cost of any damages/breakages to you (reasonable wear and tear accepted).
20. In the unlikely event that you discover any damaged items on arrival, you agree to inform us immediately to avoid any liability and to allow us to arrange a repair/replacement as soon as possible.
21. You shall not sub-let the accommodation or any part thereof.

22. You agree to prevent any guest from causing a nuisance or disturbance in or around the accommodation or neighbouring property.
23. Should any item of bed linen/towels/bathrobes etc. require washing during your stay, please inform us immediately and we will exchange these for fresh items. Guests may not wash any items of laundry provided within the accommodation ie bedding, bath towels, bathrobes, bedside rugs or bath-mats, T Towels/kitchen towels. No cleaning substances, other than those provided within the accommodation, may be brought into or used in the accommodation.
24. Towels within the accommodation are for accommodation use only. Beach towels are provided.
25. The use of candles or fireworks by the guest(s) on the premises or in the accommodation is not permitted. Guests may use candles only when dining in the summerhouse/using the decking area.

Check In/Check Out

26. You may check in anytime after 4pm on your day of arrival (or earlier if prior arrangements have been made with us). Check out is anytime before 10am on your last day.

Breach of Terms and Conditions

27. The owner reserves the right to require you to vacate the accommodation on demand should you be in breach of any of these terms and conditions.

Owners Liability

28. No liability is accepted by the Owners for any loss, damage, sickness or injury howsoever caused which may be sustained during your stay at the accommodation to any guest or their belongings.

Accommodation Information Pack

29. A copy of these Terms and Conditions is also provided in the accommodation information pack in addition to other useful information on the accommodation.

Disclaimer

30. The Owner has taken every care to ensure the accuracy of the property descriptions on the website (<http://www.isleofmanselfcatering-ballavilley.im/>) is correct at the time of booking.